



## **QSC Audio Manufacturer Warranty**

### **45-DAY WARRANTY**

All products are warranted free from defects in material and workmanship for one year from date of purchase. Warranty does not apply to misuse, abuse, neglect, accident, improper use, etc.

Should the product need replaced due to defect within 45-days of purchase, contact Parts Express. Call Parts Express to obtain RA number. Pack merchandise carefully to avoid further damage, and complete Return Form on the bottom of the invoice. Record customer and RA number on the outside of the box. Ship merchandise back to Parts Express prepaid.

### **CONTACT:**

Parts Express

Ph: 1-800-338-0531 ext. 780

**Any issue outside of 45-days contact QSC directly.**

### **WARRANTY:**

QSC Audio Products, Inc. ("QSC") warrants hardware products and accessories, manufactured by or for the QSC brand ("QSC Product") that are purchased from a QSC-authorized dealer against defects in materials and manufacture for the applicable period described below (the "Warranty Period"). QSC offers a limited ninety (90) day warranty with an additional three (3) year warranty for select product (RMXa, CMXa, PLX2, GX, GXD, K, KW, K.2, KS) with QSC Product Registration (only applies to new stock). On mixer products (TouchMix-8, TouchMix-16, TouchMix-30 Pro) QSC offers an additional two (2) year warranty with QSC Product Registration (only applies to new stock).

### **TERMS AND CONDITIONS**

Warranty period begins from the invoice date of purchase. Proof of Purchase is required for warranty validation. Registration with QSC is required in ALL countries and must be completed within 30 days of purchase.

Visit <http://www.qsc.com> for changes or updates to this warranty table. The preceding warranty periods begin on the date of purchase from a QSC-authorized dealer, as documented by invoice, receipt, or other acceptable means. The unexpired portion of the warranty may be transferred to a subsequent purchaser upon re-registration with QSC.

QSC Warranty service is only available in the country or region of the products' original purchase. QSC, its distributors, dealers and authorized service centers are under no obligation to perform warranty service on products purchased in other regions. The QSC Product may be returned to the country of purchase at your expense. To the extent that national, state, provincial or territorial law applicable to your purchase of the QSC Product require a seller to provide additional warranty rights, QSC provides those warranties required under applicable law.

[Register your Product](#). By registering this QSC Product at QSC's website within thirty (30) days of the date of purchase, YOU MAY BE ELIGIBLE TO RECEIVE AN EXTENSION OF THE STANDARD WARRANTY as described in the table above. Also, registration will facilitate processing any warranty claim that may be necessary.

This warranty does not apply to any non-QSC branded hardware products or any software, even if packaged or sold with QSC Products(s). Manufacturers, suppliers, or publishers other than QSC, may provide their own warranties to you, but QSC, in so far as permitted by law, provides the associated software included with their QSC Products on an "AS IS" basis. Software distributed by QSC, with or without the QSC trademark, is not covered by this limited warranty. The licensing agreement accompanying any included software contains the details of your rights with respect to its use. Warranty does not apply to misuse, abuse, neglect, accident, improper use, etc.

**CONTACT:**

QSC Technical Services Group  
Ph: 800-772-2834 or 714-957-7150  
Web: [QSC Product Repair](#)

**RETURN PROCESS:**

Call manufacturer contact for RA number. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacturer prepaid.